



## MOVERS TRANSPORT: COVID-19 Update

24 March 2020

To all our customers,

We are sure you are all aware of the message from our PM on last night's briefing regarding the developing crisis arising from the global COVID-19 pandemic. The message from the PM was absolutely clear, the day to day life of the UK is currently suspended as the government put tough measures in place to protect our country, our most vulnerable, and particularly our NHS.

In line with instructions from the PM, we have received further, clear instruction from the Bar Association of Removers on how to proceed, and that is as follows;

*'You should only complete any moves that are underway and immediately cancel any move that has not yet started. It is equally evident that our absolute priority now must be ensuring the safety of our staff and our customers, and of course their respective families and so we must make every effort to release all of our crews from 'the coalface' at the very earliest opportunity. There will of course be many more questions asked and answers needing to be given over the next few days, but it is imperative that we react now to that very explicit instruction from the PM'.*

To be clear, we will be available via phone call and email for quotations and to discuss any concerns or questions you may have regarding provisional, or potential, future moves. However, operationally, all removals are currently on hold in response to the COVID-19 pandemic, but we will continue to carry out deliveries for essential customers where needed, in compliance with instruction from the PM.

We will be back open as normal, as soon as it is safe and viable to do so and want to thank you so much for your support in what is a trying time for us all. In the meantime, we will of course update our customers as and when it is appropriate to do so, via our website or social media platforms.

Again, we hope that you keep safe during these uncertain times and look after each other.

Best wishes,

All of the team at Movers

