



MOVERS TRANSPORT: Latest COVID-19 Restrictions Update

15th July 2021

The BAR (British Association of Removals) continues to liaise closely with the respective Governments of England, Scotland, Wales and Northern Ireland to update the guidelines for moving home in accordance with the relaxation of restrictions as the UK moves out of lockdown. Although existing restrictions are being eased /removed altogether (although at different timescales in the devolved regions), and in light of a rising trend in the rate of infection, we again stress the importance of all parties in the move chain process continuing to take steps to minimise the risk of spreading the virus. Employers will still have a legal duty to manage risks to those affected by their business and, as we have previously reported, the Health and Safety Executive (HSE) continue to take an active interest in the removal industry.

Therefore, as per the guidance, Movers Transport is working safely to continue to implement the following mitigation strategies to ensure that moves can be delivered in a way that is as COVID secure as possible:

- Cleaning surfaces that people touch regularly.
- Identifying poorly-ventilated areas in the venue and taking steps to improve air flow.
- Ensuring that staff and customers who are unwell do not attend the workplace or venue.
- Communicating to staff and customers the measures you have put in place.

Throughout the pandemic, the professional Organisations and Associations that make up the home moving market, including the BAR, have been in direct contact with the Ministry of Housing, Communities and Local Government (MHCLG), the Home Moves in Scotland Working Group, the Home Moves in Wales Stakeholder Group and the Devolved authorities in Northern Ireland, to design, implement and maintain a joined-up approach to safe working practices across the home moving market. That group of stakeholders remain committed to keeping home moves safe for all parties involved.

Important notice for customers

At the time of providing a quote, the UK continues to experience increased risk from the coronavirus and the concern is that the number of confirmed cases of the virus could still increase. The Government has stated that further interventions may still be necessary to combat the spread

of the virus. In the event that such measures impact our ability to provide services to you (including but not limited to us having to suspend or cancel in full the services), or the virus otherwise affects our ability to fulfil your relocation, we will not be in a position to accept any liability for any losses that may arise and we limit our liability accordingly. We are keeping the matter under careful review and will ensure that all customers are advised of any developments that may affect fulfilment of contracted services.

Reminder

Anyone experiencing any of the following symptoms should stay at home and seek testing:

- A high temperature – you feel hot to touch on your chest or back
- A new, continuous cough – this means you've started coughing repeatedly
- A loss or change to your sense of smell or taste
- Aches and pains
- Sore throat
- Headache
- Diarrhea

If you test positive for COVID-19, you should stay home for 10days, and advise anyone whom you have been in close contact with to also isolate for 10days.

Should you have any questions or concerns, please feel free to contact us at the office to discuss these.

Best wishes and stay safe,

All of the team at Movers